



Frequently Asked Questions (FAQ's)



What should the skaters wear?

The temperature in the rink is about 20 degrees year round, so dress warmly! Dress in layers, in clothing that is comfortable to move in. Sweatpants, sweatshirts and a fleece jacket are recommended. Taller socks are recommended to wear inside the skates. Jeans and snowpants are not recommended. And don't forget gloves!

Should skaters wear helmets?

Helmets (hockey or bike) are required for those enrolled in the Hockey Development classes. While helmets are not required for the regular skating classes, they are strongly recommended for those ages 3-4 years old.

Are skates available to rent?

Skates are available to rent for a fee of \$2.50 per student per class. You can also purchase a skate rental pass which gives you 12 rentals for \$25. Figure skates are available to rent starting at a child size 7, hockey skates starting at size 1. If you are providing your own skates, please make sure that they have good ankle support, and that the blades are sharpened before class. Skates that have the double blades are not recommended.

What is the make-up policy?

Missed classes can be made up anytime that the skater's class level is offered (please see class schedule). Missed classes must be made up in the session that they were missed. No advance notification is necessary. On the day of the make-up class, check-in at the Skating Academy table before the make-up class in order to obtain a make-up slip.

How many skaters are in each class?

Class size is usually 10 skaters per teacher. Classes with less than 5 may be combined with another level. There is usually a student teacher who helps in the class as well.

What does "full equipment" for hockey consist of?

Full equipment is a hockey helmet with face mask, hockey skates, hockey gloves, shoulder pads, elbow pads, hockey pants, shin guards, athletic supporter and hockey socks.

Can parents watch the class?

Parents can watch at ice level, in the heated bleachers, or in the enclosed upstairs viewing area.